## Endnotes for Professor Nadine Strossen's New Epilogue to the 2020 Paperback Edition of HATE: Why We Should Resist It with Free Speech, Not Censorship (Oxford University Press 2018)

## EPILOGUE: Why We Should Continue to Resist Hate with Free Speech, Not Censorship—Including on the Dominant Social Media Platforms Note to readers from Nadine Strossen:

I gratefully acknowledge the excellent work of my New York Law School student Research Assistants, who prepared these endnotes. Most of the work was done by my outstanding Managing RA Caroline McGuire. Other valued contributions were made by Kelly Barrett, Jasmine Bridges, Kirstin Kovats, Aaron Hansen, Serene Qandil, Shukra Sabnis, and Marc Walkow. I also thank Regina Chung, NYLS's Assistant Vice President of Marketing and Communications, for her superb work on the Website. Additionally, I am grateful to all other members of NYLS's terrific Office of Marketing and Communications team.

Any readers who might have questions or comments about any endnote or source, or who might seek additional information about any point in the book, is welcome to contact me via Email: nadine.strossen@nyls.edu. I will endeavor to respond as promptly as feasible, consistent with a heavy travel and speaking schedule.

| PAGE | PASSAGE                                    | CITATION   |
|------|--|--|
| 188  | "polishing the mirror may not be enough."  | Laura Chinchilla, "Post-Truth Politics Afflicts the Global South, Too," <i>New York Times</i> , October 15, 2019, https://www.nytimes.com/2019/10/15/opinion/politics-global-south.html. |
| 188  | "but we haven't solved<br>the Internet's." | Matthew Prince, "Terminating Service for 8Chan," <i>Cloudflare</i> (blog), August 9, 2019 (9:44 p.m.), https://blog.cloudflare.com/terminating-service-for-8chan/.                       |
| 188  | "imminently, or targeted harassment."      | Brandenburg v. Ohio, 395 U.S. 444, 447-49 (1969).  |
| 188  | "is doubly problematic."                   | Access Now, <i>The State of Internet Shutdowns Around the World: The 2018 #KeepItOn Report</i> , 2018, https://www.accessnow.org/cms/assets/uploads/2019/07/KeepItOn-2018-Report.pdf.    |
| 188  | "free speech principles underU.Slaw"       | Brandenburg, 395 U.S. at 447-49.   |
|      |  |  |

| 188 | "no matter who enforces<br>the restrictions —<br>including governments"   | "Germany is Silencing 'Hate Speech' But Cannot Define It," <i>The Economist</i> , January 13, 2018, https://www.economist.com/europe/2018/01/13/germany-is-silencing-hate-speech-but-cannot-define-it.   |
|-----|---|--|
| 188 | "no matter who enforces the restrictions — includingcampus officials"   | FIRE, "Fordham University Named One of America's 10 Worst Colleges for Free Speech After Banning Students for Justice in Palestine," <i>Fire</i> , February 22, 2017, https://www.thefire.org/fordham-university-named-one-of-americas-10-worst-colleges-for-free-speech-after-banning-students-for-justice-in-palestine/. |
| 188 | "no matter who enforces<br>the restrictions—<br>includingsocial media<br>companies."                            | Evelyn Douek, "How Much Power did Facebook Give Its Oversight Board?," <i>LawFare</i> , September 25, 2019, https://www.lawfareblog.com/how-much-power-did-facebook-give-its-oversight-board.  |
| 189 | "non-emergency restrictions may even undermine these goals."  | Julia Angwin and Hannes Grassegger, "Facebook's Secret Censorship Rules Protect White Men From Hate Speech But Not Black Children," <i>Pro Publica</i> , June 28, 2017, https://www.propublica.org/article/facebook-hate-speech-censorship-internal-documents-algorithms.  |
| 189 | "around the world."   | European Commission against Racism and Intolerance General Policy Recommendation No. 15 on Combating Hate Speech, (Strasbourg: European Commission against Racism and Intolerance, adopted on December 8, 2015), https://rm.coe.int/ecri-general-policy-recommendation-no-15-on-combating-hate-speech/16808b5b01.          |
| 189 | "are not subject to First<br>Amendment constraints."  | Manhattan Community Access Corp. v. Halleck, 139 S. Ct. 1921, 1930 (2019).   |
| 189 | "parallel to traditional media's editorial decisions."  | John Samples, "Why the Government Should Not<br>Regulate Content Moderation of Social Media," <i>Cato</i><br><i>Institute</i> , April 9, 2019,<br>https://www.cato.org/publications/policy-<br>analysis/why-government-should-not-regulate-<br>content-moderation-social-media.  |
| 189 | "government may neither<br>forbid online companies to<br>suppress hateful speech nor<br>require them to do so." | Samples, "Content Moderation of Social Media."   |

| 189    | "under the emergency test."   | Brandenburg, 395 U.S. at 447-49.   |
|--------|---|--|
| 190    | "how the proscribed speech is defined."   | Article 19, Germany: Responding to 'Hate Speech', 2018, https://www.article19.org/wp-content/uploads/2018/07/Germany-Responding-to-%E2%80%98hate-speech%E2%80%99-v3-WEB.pdf.   |
| 190-91 | "restrictions too often<br>suppress expression<br>bymembers of<br>historically marginalized<br>groups." | "Germany is Silencing 'Hate Speech.'"  |
| 191    | "by government officials and political candidates."   | "Germany is Silencing 'Hate Speech.'"  |
| 191    | "equality and democracy."   | Alexander Meiklejohn, <i>Political Freedom: The Constitutional Powers of the People</i> (Oxford University Press, 1948), 27.   |
| 191    | "'has a directly causal relationship to violence.""   | Richard Ashby Wilson, <i>Incitement on Trial: Prosecuting International Speech Crimes</i> (New York: Cambridge University Press, 2017), 17.  |
| 191    | " 'speech that calls for revenge or references past atrocities."  | Wilson, Incitement on Trial, 18.   |
| 192    | "the Bible"   | Jonathan H. Kantor, "Human Rights Atrocities Justified Using the Christian Bible," <i>Listverse</i> , September 3, 2018, https://listverse.com/2018/06/24/10-human-rights-atrocities-justified-using-the-christian-bible/.   |
| 192    | "the Qu'ran"  | Hicham Bou Nassif, "Here Are The Parts Of The Quran That ISIS Uses To Justify Violence Against Iraqi Christians," <i>Business Insider</i> , July 24, 2014, https://www.businessinsider.com/isis-uses-these-parts-in-quran-to-justify-anti-christian-violence-2014-7. |
| 192    | "severely beat up a white boy)."  | David Margolick, "Test of a 'Hate Crime' Law<br>Reaches Center Stage," <i>New York Times</i> , April 20,<br>1993, https://www.nytimes.com/1993/04/20/us/test-of-<br>a-hate-crime-law-reaches-center-stage.html.  |
|        |   |  |

| 192    | " potential to spur violence."   | "Banned & Challenged Classics," Banned & Challenged Books, American Library Association, March 26, 2013, http://www.ala.org/advocacy/bbooks/frequentlychalle ngedbooks/classics.   |
|--------|--|--|
| 192    | "abuse against minority men."  | Clay Calvert, "Rap Music and Threats of Violence: A Case for the Supreme Court to Decide," <i>The Conversation</i> , January 29, 2019, https://theconversation.com/rap-music-and-threats-of-violence-a-case-for-the-supreme-court-to-decide-110418; Anthony M. Giovacchini, "The Negative Influence of Gangster Rap And What Can Be Done About It," June 4, 1999, <i>Ethics of Development in a Global Environment</i> , https://web.stanford.edu/class/e297c/poverty_prejudic e/mediarace/negative.htm. |
| 192    | "President Trump himself played such a role."  | Donald J. Trump. "Remarks by President Trump on the Mass Shootings in Texas and Ohio," (speech, Washington, DC, August 5, 2019), The White House, https://www.whitehouse.gov/briefings-statements/remarks-president-trump-mass-shootings-texas-ohio/.  |
| 192    | "That is why both U.S"   | Brandenburg, 395 U.S. at 447-49.   |
| 192-93 | "and international human rights law stipulate"   | UN General Assembly, Promotion and Protection of the Right to Freedom of Opinion and Expression, A/74/486 (Oct. 9, 2019), https://www.ohchr.org/Documents/Issues/Opinion/A_74_486.pdf; General Comment No. 34, CCPR/C/GC/34, ¶ 35.   |
| 193    | " against minority groups."  | "Germany is Silencing 'Hate Speech.""  |
| 193    | "'Yahoos' is used for<br>Mexicans, 'Skittles' means<br>Muslims, and 'Skypes'<br>means Jews." | Yuyu Chen, "'Google,' 'Yahoo,' 'Skittles,' and 'Skype' Are Being Used in Place of Racial Slurs on Twitter," <i>DigiDay</i> , October 4, 2016, https://digiday.com/marketing/google-yahoo-skittles-skype-used-place-racial-slurs-twitter/.  |
| 193    | " speech on social media."   | "Germany is Silencing 'Hate Speech.'"  |
|        |  |  |

|     | 1  |  |
|-----|--|--|
| 194 | " suppress their messages."  | Lee Rowland, "Free Speech Can Be Messy, but Need It," <i>ACLU</i> , March 9, 2018, https://www.aclu.org/blog/free-speech/free-speech-can-be-messy-we-need-it.  |
| 194 | "potential counter-<br>speakers and to law<br>enforcement."                    | Chen, "'Google,' 'Yahoo,' 'Skittles,' and 'Skype.'"  |
| 194 | "believed to contribute to violence."  | Jan Rydzak, "Shutting Down Social Media Does Not Reduce Violence, But Rather Fuels It," <i>Public Radio International</i> , April 29, 2019, https://www.pri.org/stories/2019-04-29/shutting-down-social-media-does-not-reduce-violence-rather-fuels-it.                            |
| 194 | "he concluded that such controls do 'not reduce violence, but rather fuel it." | Rydzak, "Shutting Down Social Media."  |
| 194 | "to refute without social media."  | Rydzak, "Shutting Down Social Media."  |
| 194 | "killed at least 290 people."  | Rydzak, "Shutting Down Social Media."  |
| 195 | "the perpetrators of the Easter Sunday atrocity wanted."                       | Meera Selva, "Sri Lanka Attacks" Government's Social Media Ban May Hide The Truth About What Is Happening," <i>The Conversation</i> , April 22, 2019, http://theconversation.com/sri-lanka-attacks-governments-social-media-ban-may-hide-the-truth-about-what-is-happening-115820. |
| 195 | "stopping the spread of 'hate speech."   | Access Now, The State of Internet Shutdowns.   |
| 195 | "prevent activists from communicating with each other."                        | Access Now, The State of Internet Shutdowns, 5.  |
| 195 | "which 'has been going on for 70 years.""                                      | Milton Mueller, "Challenging the Social Media Moral Panic: Preserving Free Expression Under Hypertransparency," <i>Cato Institute</i> , July 23, 2019, https://www.cato.org/publications/policy-analysis/challenging-social-media-moral-panic-preserving-free-expression-under.    |

| 195-96 | "Facebook's moderation process is too deferential to government."        | Mueller, "Challenging the Social Media Moral Panic."   |
|--------|--|--|
| 196    | "focusing on the campus context."  | Greg Lukianoff and Jonathan Haidt, <i>The Coddling of the American Mind</i> (New York: Penguin Press, 2018).   |
| 196    | "actually harms the students in the long run."                           | Lukianoff and Haidt, <i>Coddling of the American Mind</i> , 146.   |
| 196    | "not to mention hateful, violent conduct."                               | Lukianoff and Haidt, <i>Coddling of the American Mind</i> , 209.   |
| 196    | "they consider hateful and hated."                                       | Lukianoff and Haidt, <i>Coddling of the American Mind</i> , 83.  |
| 196    | "'Put on some boots, and learn how to deal with adversity.""             | Lukianoff and Haidt, Coddling of the American Mind, 83.  |
| 196    | " reliance on non-<br>censorial counter-<br>measures."                   | Article 19, Germany: Responding to 'Hate Speech.'  |
| 196    | " in this key context, as the next section illustrates."                 | Article 19, Germany: Responding to 'Hate Speech.'  |
| 197    | "nor in the way anyone who isn't in the German government wanted it to." | Tim Cushing, "It Took Only Three Days For Germany's New Hate Speech Law To Cause Collateral Damage," <i>Techdirt</i> , January 8, 2018, https://www.techdirt.com/articles/20180105/15544738 943/it-took-only-three-days-germanys-new-hate-speech-law-to-cause-collateral-damage.shtml. |
| 197    | "Simply deleting hate speech will not eliminate it."                     | Ole Tangen Jr., "The Politics of Deleting Online Hate Speech," <i>DW</i> , August 1, 2018, https://www.dw.com/en/the-politics-of-deleting-online-hate-speech/a-42030848.   |
| 197    | "including expression that criticizes and satirizes hateful speech;"     | "Germany is Silencing 'Hate Speech.""  |
| 197    | "the hateful speech and conduct that they were designed to restrict."    | "Germany is Silencing 'Hate Speech.""  |

| 197    | "within 24 hours after someone reports it."                             | "Germany Starts Enforcing Hate Speech Law," <i>BBC News</i> , January 1, 2018, https://www.bbc.com/news/technology-42510868.  |
|--------|---|---|
| 197-98 | "to enforce that does not satisfy the emergency test."                  | "Germany Starts Enforcing Hate Speech Law."   |
| 198    | " which parodied the deleted AfD comments."                             | Linda Kinstler, "Germany's Attempt to Fix Facebook is Backfiring," <i>The Atlantic</i> , May 18, 2018, https://www.theatlantic.com/international/archive/201 8/05/germany-facebook-afd/560435/.   |
| 198    | "to underscore their 'cruelty' toward asylum seekers."                  | Adam Satariano, "Europe is Reining in Tech Giants.<br>But Some Say It's Going Too Far," <i>Boston Business Journal</i> , May 6, 2019,<br>https://www.bizjournals.com/boston/news/2019/05/06/europe-is-reining-in-tech-giants-but-some-say-it.html.                      |
| 198    | "'It's dangerous to be ironic.'"  | Satariano, "Europe is Reining in Tech Giants."  |
| 198    | "within the first two weeks after NetzDG went into effect"              | Kinstler, "Germany's Attempt to Fix Facebook is Backfiring."  |
| 198    | "it came in second in two key state elections."                         | Sheena McKenzie, "Germany's Far-Right Makes Big Gains in State Elections," <i>CNN</i> , September 2, 2019, https://www.cnn.com/2019/09/02/europe/saxonybrandenburg-germany-state-election-results-grmintl/index.html.   |
| 198    | "force Facebook to<br>remove a post that called<br>her a 'Nazi swine.'" | Andrea Shalal, "Facebook Must Block Commentary Calling AfD Leader a 'Nazi Swine," <i>Reuters</i> , April 30, 2018, https://www.reuters.com/article/us-germany-politics-afd-facebook/facebook-must-block-commentary-calling-afd-leader-a-nazi-swine-court-idUSKBN1I11UZ. |
| 198-99 | " his silenced tweet had called an immigration opponent an 'idiot.""    | "Justice Minister Falls Victim to Own Social Media 'Censorship' Law," <i>The Local de</i> , January 8, 2018, https://www.thelocal.de/20180108/justice-ministerfalls-victim-to-own-social-media-censorship-law.  |
| 199    | "'role of free speech<br>martyrs.""                                     | Kinstler, "Germany's Attempt to Fix Facebook is Backfiring."  |

| 199     | "'the voices it was trying to diminish."   | Kinstler, "Germany's Attempt to Fix Facebook is Backfiring."  |
|---------|--|---|
| 199     | "those of everyday<br>Germans"   | Kinstler, "Germany's Attempt to Fix Facebook is Backfiring."  |
| 199     | "'more careful what to think, what to write."  | Kinstler, "Germany's Attempt to Fix Facebook is Backfiring."  |
| 199     | "that supports the targets of hateful speech"  | Ole Tangen Jr., "The Politics of Deleting Online Hate Speech," <i>DW</i> , August 1, 2018, https://www.dw.com/en/the-politics-of-deleting-online-hate-speech/a-42030848.  |
| 199     | "the editor of the German publication <i>DW Freedom</i> "                            | Tangen Jr., "Politics of Deleting Online Hate Speech."  |
| 199     | "and referencing the Holocaust."   | Tangen Jr., "Politics of Deleting Online Hate Speech."  |
| 199     | "the persistence of anti-<br>Semitism in Germany."                                   | Tangen Jr., "Politics of Deleting Online Hate Speech."  |
| 199-200 | "leading Facebook to apologize and unblock the video."                               | Tangen Jr., "Politics of Deleting Online Hate Speech."  |
| 200     | "'had the video remained deleted.'"  | Tangen Jr., "Politics of Deleting Online Hate Speech."  |
| 200     | "hateful rhetoric and violence, including surging anti-Semitism."                    | Kinstler, "Germany's Attempt to Fix Facebook is Backfiring."  |
| 200     | "designed to avert the horrors of the Holocaust."                                    | Michael J. Bazyler, "Holocaust Denial Laws and Other Legislation Criminalizing Promotion of Nazism," <i>Yad Vashem The World Holocaust Remembrance Center</i> , accessed December 8, 2019, https://www.yadvashem.org/holocaust/holocaust-antisemitism/holocaust-denial-laws.html. |
| 200     | "Yet, just as Germany's strictly written, strictly enforced Weimar-era restrictions" | Flemming Rose, "The War on Free Expression," <i>Cato Institute</i> , May 28, 2015, https://www.cato.org/policy-report/mayjune-2015/war-free-expression.   |
|         |  |   |

| 200    | "discrimination and violence against other minorities."   | Yascha Mounk, "Verboten," <i>New Republic</i> , April 3, 2018, https://newrepublic.com/article/147364/verbotengermany-law-stopping-hate-speech-facebook-twitter.   |
|--------|---|--|
| 200    | "'rhetorictinged with<br>Nazi overtones,' according<br>to the BBC."                             | "German Election: How Right-Wing Is Nationalist AfD," <i>BBC</i> , October 13, 2017, https://www.bbc.com/news/world-europe-37274201.   |
| 200    | "violent anti-Semitic crimes rose 86 percent, to 69."   | Editorial Board, "The Old Scourge of Anti-Semitism Rises Anew in Europe," <i>New York Times</i> , May 26, 2019, https://www.nytimes.com/2019/05/26/opinion/antisem itism-europe-germany.html.  |
| 200    | "a federal Commissioner for Anti-Semitism."   | Andrea Shalal, "Germany's Merkel Calls for 'Zero Tolerance' of Anti-Semitism, Hate," <i>Reuters</i> , January 26, 2019, https://www.reuters.com/article/us-germany-holocaust/germanys-merkel-calls-for-zero-tolerance-of-anti-semitism-hate-idUSKCN1PK0EG. |
| 200-01 | "observant male Jews<br>believe they have a<br>religious duty to wear."                         | "German Official Warns Jews Against Wearing Kippahs in Public," <i>DW</i> , March 25, 2019, https://www.dw.com/en/german-official-warns-jews-against-wearing-kippahs-in-public/a-48874433.   |
| 201    | "in German cities against openly wearing yarmulkes in public."                                  | "Germany's Jews Urged Not to Wear Kippahs, After Attacks," <i>BBC</i> , April 24, 2018, https://www.bbc.com/news/world-europe-43884075.  |
| 201    | "inevitably engage in both 'over-enforcement' and 'under-enforcement."                          | Coates v. Cincinnati, 402 U.S. 611, 614 (1971) ("Conduct that annoys some people does not annoy others.").   |
| 201-02 | "will <i>not</i> punish speech that does warrant suppression, even under the emergency test."   | Kinstler, "Germany's Attempt to Fix Facebook is Backfiring."   |
| 202    | "by officials in democratic governments,"   | Access Now, The State of Internet Shutdowns.   |
| 202    | "when they are enforced<br>by private sector entities,<br>including social media<br>companies." | Tangen Jr., "Politics of Deleting Online Hate Speech."   |

| 202 | "to favor certain speakers<br>and ideas, and to disfavor<br>others."                          | Queenie Wong, "Is Facebook Censoring<br>Conservatives or Is Moderating Just Too Hard?",<br><i>CNet</i> , October 29, 2019,<br>https://www.cnet.com/features/is-facebook-censoring-<br>conservatives-or-is-moderating-just-too-hard/.                 |
|-----|---|--|
| 202 | "including algorithms and Artificial Intelligence (AI)."                                      | Tom Simonite, "AI Has Started Cleaning Up Facebook, but Can It Finish?," <i>Wired</i> , December 18, 2018, https://www.wired.com/story/ai-has-started-cleaning-facebook-can-it-finish/.  |
| 202 | "experts are not confident that they will ever be able to do so."                             | Simonite, "AI Has Started Cleaning Up Facebook."   |
| 202 | " identify correlations<br>and make decisions, and<br>how reliable and accurate<br>they are." | Spandana Singh, "Everything in Moderation," <i>New America</i> , last updated July 15, 2019, https://dly8sb8igg2f8e.cloudfront.net/documents/Everything_in_Moderation_2019-07-15_142127_tq36vr4.pdf.   |
| 203 | "'hate speech may<br>actually end up amplifying<br>racial bias.'"                             | Shirin Ghaffary, "The Algorithms That Detect Hate Speech Online Are Biased Against Black People," <i>Vox</i> , August 15, 2019, https://www.vox.com/recode/2019/8/15/20806384/social-media-hate-speech-bias-black-african-american-facebook-twitter. |
| 203 | "2.2 times more likely to<br>flag posts written in<br>'African American<br>English.""         | Maarten Sap et al., <i>The Risk of Racial Bias in Hate Speech Detection</i> , (Florence, Italy: Association for Computational Linguistics, 2019), https://homes.cs.washington.edu/~msap/pdfs/sap2019r isk.pdf.                                       |
| 203 | " discriminatorily suppress speech by activists and minorities."                              | Nadine Strossen, <i>Hate: Why We Should Resist It With Free Speech, Not Censorship</i> , (New York: Oxford University Press, 2018) 93.   |
| 203 | "'develop detection<br>systems sensitive to<br>different social and cultural<br>contexts.""   | Thomas Davidson, Debasmita Bhattacharya, and Ingmar Weber, <i>Racial Bias in Hate Speech and Abusive Language Datasets</i> , (Florence, Italy: Association for Computational Linguistics, 2019), https://arxiv.org/pdf/1905.12516.pdf.               |

| 204    | "'to draw those lines.""   | Corynne McSherry, Jillian C. York, and Cindy Cohn, "Private Censorship Is Not the Best Way to Fight Hate or Defend Democracy: Here Are Some Better Ideas," <i>Electronic Frontier Foundation</i> , January 30, 2018, https://www.eff.org/deeplinks/2018/01/private-censorship-not-best-way-fight-hate-or-defend-democracy-here-are-some. |
|--------|--|--|
| 204    | "to police hateful speech on their platforms."   | Ghaffary, "Algorithms That Detect Hate Speech."  |
| 205    | "generate substantial advertising revenue."  | Elizabeth Dwoskin, "YouTube's Arbitrary Standards: Stars Keep Making Money Even After Breaking the Rules," <i>Washington Post</i> , August 9, 2019, https://www.washingtonpost.com/technology/2019/08/09/youtubes-arbitrary-standards-stars-keep-making-money-even-after-breaking-rules/.  |
| 205    | "'constantly shifting policies' and 'arbitrary standards."                             | Dwoskin, "YouTube's Arbitrary Standards."  |
| 205    | "world leaders that violate its 'hate speech' standards."                              | Craig Timberg, Drew Harwell, and Tony Romm, "Twitter says Trump's Tweet Didn't Violate Its Rules Against Racism But Won't Say Why," <i>Washington Post</i> , July 15, 2019, https://www.washingtonpost.com/technology/2019/07/15/twitter-says-trumps-tweet-didnt-violate-its-rules-against-racism-wont-say-why/.                         |
| 205    | "people on the basis of race, ethnicity, [or] national origin" (among other factors)." | Timberg, Harwell, and Romm, "Twitter says Trump's Tweet Didn't Violate Its Rules Against Racism."  |
| 205    | "'crime infested places from which they came?""  | Timberg, Harwell, and Romm, "Twitter says Trump's Tweet Didn't Violate Its Rules Against Racism."  |
| 205    | "'powerful figures, even when it breaks the rules."                                    | Timberg, Harwell, and Romm, "Twitter says Trump's Tweet Didn't Violate Its Rules Against Racism."  |
| 205-06 | "he cited Nazi expression solely in order to denounce it."                             | David Collier, "The Day YouTube Banned (and restored) My Channel," <i>Beyond the Great Divide</i> , June 7, 2019, http://david-collier.com/the-day-youtube-banned-and-restored-my-channel/.  |

| 206 | "'hate speech' ban<br>remained up weeks later."                              | Collier, "Day YouTube Banned (and restored) My Channel."   |
|-----|--|--|
| 206 | "some of these teachers<br>were even blocked from<br>YouTube altogether."    | Jim Waterson, "YouTube Blocks History Teachers Uploading Archive Videos of Hitler," <i>The Guardian</i> , June 6, 2019, https://www.theguardian.com/technology/2019/jun/06/youtube-blocks-history-teachers-uploading-archive-videos-of-hitler.             |
| 206 | " 'about the risks of fascism.'"   | Waterson, "YouTube Blocks History Teachers<br>Uploading Archive Videos of Hitler."   |
| 206 | "'form of negationism or even Holocaust denial."                             | Waterson, "YouTube Blocks History Teachers<br>Uploading Archive Videos of Hitler."   |
| 206 | "dehumanizing specifically on the basis of religion."                        | Katie Conger, "Twitter Backs Off Broad Limits on 'Dehumanizing' Speech," <i>New York Times</i> , July 9, 2019, https://www.nytimes.com/2019/07/09/technology/twitt er-ban-speech-dehumanizing.html.  |
| 206 | "roundly criticized as<br>being both under-inclusive<br>and over-inclusive." | Conger, "Twitter Backs Off."   |
| 206 | "'posts that lacked any negative intent.""                                   | Conger, "Twitter Backs Off."   |
| 206 | "Little Monsters"  | Conger, "Twitter Backs Off."   |
| 206 | "discuss killing a character in a video game."                               | Conger, "Twitter Backs Off."   |
| 207 | "the impending 4th of July holiday commemorating that landmark document."    | Kevin Kelleher, "Facebook Reportedly Apologizes After Flagging the Declaration of Independence as Hate Speech," <i>Fortune</i> , July 5, 2018, https://fortune.com/2018/07/05/facebook-apologizes-declaration-independence-hate-speech-racist-vindicator/. |
| 207 | "in Liberty, Texas."   | Kelleher, "Facebook Reportedly Apologizes."  |

| 207    | "'merciless Indian<br>Savages' to attack frontier<br>settlers"  | Eli Rosenberg, "Facebook Censored a Post for 'Hate Speech.' It Was The Declaration of Independence," <i>Washington Post</i> , July 5, 2018, https://www.washingtonpost.com/news/the-intersect/wp/2018/07/05/facebook-censored-a-post-for-hate-speech-it-was-the-declaration-of-independence/.   |
|--------|---|---|
| 207    | "biased in multiple and contradictory ways."  | "How Can Social Media Firms Tackle Hate Speech?",<br>Knowledge@Wharton, September 22, 2018,<br>https://knowledge.wharton.upenn.edu/article/can-social-media-firms-tackle-hate-speech/.  |
| 207    | "constantly critiqued,<br>from across the ideological<br>spectrum,"   | Niam Yaraghi, "Regulating Free Speech on Social Media is Dangerous and Futile," <i>Brookings</i> , September 21, 2018, https://www.brookings.edu/blog/techtank/2018/09/21/regulating-free-speech-on-social-media-is-dangerous-and-futile/.  |
| 207    | "drafting an executive order to outlaw any such 'bias."   | Margaret Harding McGill and Daniel Lippman, "White House Drafting Executive Order to Tackle Silicon Valley's Alleged Anti-Conservative Bias," <i>Politico</i> , August 7, 2019, politico.com/story/2019/08/07/white-house-techcensorship-1639051.   |
| 207-08 | "these very same companies are discriminatorily suppressing their expression."  | Wong, "Is Facebook Censoring Conservatives"; Jessica Guynn, "Facebook While Black: Users Call it Getting 'Zucked,' Say Talking About Racism is Censored as Hate Speech," <i>USA Today</i> , last modified April 30, 2019, https://www.usatoday.com/story/news/2019/04/24/fac ebook-while-black-zucked-users-say-they-get-blocked-racism-discussion/2859593002/. |
| 208    | "not sufficiently suppressing expression that they find objectionable."   | Guynn, "Facebook While Black."  |
| 208    | "'Facebook While Black;<br>Users Call it Getting<br>'Zucked,' Say Talking<br>about Racism Is Censored<br>as Hate Speech'" | Guynn, "Facebook While Black."  |

| 208    | "'Google Is Bent on 'Never Letting Somebody like Donald Trump Come to Power Again'"               | Staff Report, "Insider Blows Whistle & Exec Reveals Google Plan to Prevent 'Trump Situation' in 2020 on Hidden Cam," <i>Project Veritas</i> , June 24, 2019, https://www.projectveritas.com/2019/06/24/insiderblows-whistle-exec-reveals-google-plan-to-prevent-trump-situation-in-2020-on-hidden-cam/. |
|--------|---|---|
| 208    | "'companies are bending over backwards to appease conservatives.""                                | "Republicans Press Social Media Giants on Anti-Conservative 'Bias' That Dems Call 'Nonsense," Fox 23 News, November 23, 2019, https://www.fox23.com/news/national-news/republicans-press-social-media-giants-on-anticonservative-aposbiasapos-that-dems-call-aposnonsenseapos/792051289/.               |
| 208-09 | "'handed the baton of respecting and promoting international freedom of expression protections."" | Evelyn Mary Aswad, "The Future of Freedom of Expression Online," <i>Duke Law &amp; Technology Review</i> 17, (2018): 69, https://scholarship.law.duke.edu/cgi/viewcontent.cgi?a rticle=1331&context=dltr.   |
| 209    | "'the strict standards of international human rights law."  | Promotion and Protection of the Right to Freedom of Opinion and Expression, A/74/486, ¶ 19.   |
| 209    | "'we look to international human rights standards to make these judgments.""                      | Evelyn Douek, "Why Facebook's 'Values' Update Matters," <i>LawFare</i> , September 16, 2019, https://www.lawfareblog.com/why-facebooks-values-update-matters.   |
| 209    | "'It is cyberspaceand social media in particular."  | Packingham v. North Carolina, 137 S. Ct. 1730, 1735 (2017).   |
| 209-10 | "engage with officials and candidates."   | Packingham, 137 S. Ct. at 1732, 1735.   |
| 210    | "'it is the essence of self-government."  | Garrison v. La., 379 U.S. 64, 74-75 (1964).   |
| 210    | "an exercise of the companies' own free speech rights."   | Manhattan Community Access Corp., 139 S. Ct. at 1930.   |
| 210    | "that in the past has only<br>been exercised by<br>governments."                                  | Packingham, 137 S. Ct. at 1737-38.  |
|        |   |   |

| 210    | "its enforcement of its 'hate speech' ban."                              | Guy Rosen, "An Update on How We Are Doing At Enforcing Our Community Standards," <i>Facebook</i> , May 23, 2019, https://about.fb.com/news/2019/05/enforcing-our-community-standards-3/.  |
|--------|--|---|
| 210    | "it deemed to violate its 'hate speech' standards."                      | Jonathan Shieber, "Facebook Releases Community Standards Enforcement Report," <i>TechCrunch</i> , May 23, 2019, https://techcrunch.com/2019/05/23/facebook-releases-community-standards-enforcement-report/.  |
| 210    | "silenced more than 1.3 million messages."                               | Shieber, "Facebook Releases Community Standards<br>Enforcement Report."   |
| 210    | "cabin governmental censorship, along with First Amendment constraints." | Danielle Allen and Richard Ashby, "The Rules of Incitement Should Apply To – And Be Enforced On – Social Media," <i>Washington Post</i> , August 8, 2019, https://www.washingtonpost.com/opinions/2019/08/08/can-speech-social-media-incite-violence/.  |
| 210-11 | "condemned as "hate speech.""  | komali2, September 11, 2017, comment on "The Efficacy of Reddit's 2015 Ban Examined Through Hate Speech," <i>Y Hacker News</i> , https://news.ycombinator.com/item?id=15220305.   |
| 211    | " 'are among the most appealed type of' takedowns."                      | Shieber, "Facebook Releases Community Standards Enforcement Report."  |
| 211    | "these posts are also 'the least likely to be restored."                 | Shieber, "Facebook Releases Community Standards<br>Enforcement Report."   |
| 211    | "reversed itself in only 152,000 such cases."                            | Rosen, "Enforcing Our Community Standards."   |
| 211    | "unjustifiably suppressed as 'hate speech."                              | Rosen, "Enforcing Our Community Standards."   |
| 211    | "ICCPR is more analogous to U.S. law's speech-protective standards"      | Office of the United Nations High Commissioner for Human Rights, Agnès Callamard, Expert Seminar on the Links Between Articles 19 and 20 of the International Covenant on Civil and Political Rights, 11 (October, 2008), https://www.ohchr.org/Documents/Issues/Expression/I CCPR/Seminar2008/CompilationConferenceRoomPapers.pdf. |

| 211          | "more speech-<br>protective."  | General Comment No. 34, CCPR/C/GC/34.   |
|--------------|--|---|
| 211          | "including the European<br>Convention on Human<br>Rights."   | Dominika Bychawska-Siniarska, <i>Protecting the Right to Freedom of Expression Under The European Convention on Human Rights</i> (Strasbourg: Council of Europe, 2017), https://rm.coe.int/handbook-freedom-of-expression-eng/1680732814. |
| 212          | "issued in 2011."  | General Comment No. 34, CCPR/C/GC/34.   |
| 212          | "restrict the speech in order to forestall the harm."  | General Comment No. 34, CCPR/C/GC/34, ¶ 21-36.  |
| 212          | "'connection between the expression and the threat."   | General Comment No. 34, CCPR/C/GC/34, ¶ 35.   |
| 212-13       | "thereby embodying additional core U.S. legal concepts."   | General Comment No. 34, CCPR/C/GC/34, ¶ 22, 24.   |
| 213          | "restriction of freedom of expression on those charged with its execution."  | General Comment No. 34, CCPR/C/GC/34, ¶ 25.   |
| 213,<br>FN 6 | "authoritatively interpreted to incorporate Article 19's strict prerequisites for permissible restrictions, including necessity, proportionality," | General Comment No. 34, CCPR/C/GC/34, ¶ 27, 35.   |
| 213,<br>FN 6 | "and narrow tailoring."  | General Comment No. 34, CCPR/C/GC/34, ¶ 25.   |
| 213,<br>FN 6 | "The same is true for Article 4 of the International Convention on the Elimination of All Forms of Racial Discrimination (ICERD),"                 | UN International Convention on the Elimination of All Forms of Racial Discrimination, General Reccommendation No. 35, CERD/C/GC/35 ¶ 2, 19 (Sept. 26, 2018), https://undocs.org/en/CERD/C/GC/35.  |
| 213          | " for countering hatred and discrimination."   | General Comment No. 34, CCPR/C/GC/34, ¶ 2, 11.  |

| 213-14 | "'against religious<br>intolerance' and for<br>'combating religious<br>hatred."   | UN Human Rights Council, Combating Intolerance, Negative Stereotyping and Stigmatization of, and Discrimination, Incitement to Violence and Violence Against, Persons Based on Religion or Belief, A/HRC/RES/16/18, ¶ 4 (Apr. 12, 2011), https://www2.ohchr.org/english/bodies/hrcouncil/docs/16session/A.HRC.RES.16.18_en.pdf. |
|--------|---|---|
| 214    | " developing education<br>and mediation strategies to<br>counter them."   | Combating Intolerance, Negative Stereotyping and Stigmatization, A/HRC/RES/16/18, ¶ 4.  |
| 214    | "urge companies to<br>adhere to international<br>human rights standards."   | UN Human Rights Office of the High Commissioner, Guiding Principles on Business and Human Rights: Implementing the United Nations "Protect, Respect and Remedy" Framework, HR/PUB/11/04, (June 16, 2011), https://www.ohchr.org/documents/publications/guidingprinciplesbusinesshr_en.pdf                                       |
| 214    | "citing the 'overwhelming role' that these companies play 'in public life globally."  | UN Human Rights Council, Report of the Special Rapporteur on the Promotion and Protection of the Right to Freedom of Opinion and Expression, A/HRC/38/35, ¶ 10 (Apr. 6, 2018), https://freedex.org/wp-content/blogs.dir/2015/files/2018/05/G1809672.pdf.  |
| 214    | "'express themselves<br>freely and access<br>information of all kinds in<br>a manner consistent with<br>human rights law."" | Report of the Special Rapporteur, A/HRC/38/35, ¶ 45   |
| 214    | "'root [its] values in<br>human rights law.""   | Kyle Perisic, "Twitter CEO Hints At Adapting New Values – Possibly Free Speech," <i>Daily Caller</i> , August 10, 2018, https://dailycaller.com/2018/08/10/twitter-un-free-speech/.   |
| 214-15 | "oversight board, will be informed by international human rights law."  | Douek, "Why Facebook's 'Values' Update Matters."  |
| 215    | "specifically concerning online 'hate speech.""   | Promotion and Protection of the Right to Freedom of Opinion and Expression, A/74/486.   |
|        |   |   |

| 215    | " 'at the front door of our<br>house, what comes in and<br>what our children see."                      | 141 Cong. Rec. 8470 (1995).  |
|--------|---|--|
| 215    | "'when appropriate, to account bans and content removals.""   | Promotion and Protection of the Right to Freedom of Opinion and Expression, A/74/486, ¶ 58(f) (Please note that the last phrase quoted in the text – "account bans and content removals" – should have been bracketed to indicate that it closely paraphrases the original language, but does not precisely quote it). |
| 216    | "(with many users making both complaints, each aimed at speech with varying messages)."                 | Conger, "Twitter Backs Off."   |
| 216    | "'while respecting cultural norms and local laws. It's incredibly difficult."                           | Conger, "Twitter Backs Off."   |
| 216    | "inescapably imperfect<br>enforcement of non-<br>emergency restrictions<br>'will not make it better.""  | McSherry, York, and Cohn, "Private Censorship Is<br>Not the Best Way."   |
| 216-17 | "have expressed commitments to honor human rights principles, including those protecting free speech."  | Examining Social Media Companies' Efforts to<br>Counter Online Terror Content and Misinformation<br>Before the H. Comm. on Homeland Security 116th<br>Cong. 8 (2019) (statement of Nick Pickles, Senior<br>Public Policy Strategist of Twitter, Inc.); Prince,<br>"Terminating Service for 8Chan."                     |
| 217    | "in addition to principle."   | Prince, "Terminating Service for 8Chan."   |
| 217    | "'power of open<br>conversation to change<br>minds, perspectives, and<br>behaviors."                    | Examining Social Media Companies' Efforts, 116th Cong. 8 (2019) (statement of Nick Pickles).   |
| 217    | " 'and reflect on their<br>behavior than you might<br>think, especially when<br>treated with dignity."" | Micah Loewinger & Lindsay Blackwell, "Repairing Justice: How to Fix the Internet," On The Media, New York, NY: WNYC, Aug. 2, 2019; https://www.wnycstudios.org/podcasts/otm/segments/restoring-justice-online2.  |
|        |   | estoring-justice-online2.  |

| 217 | "'are most effective against proliferation of hateful content."                               | Promotion and Protection of the Right to Freedom of Opinion and Expression, A/74/486, ¶ 55.  |
|-----|---|--|
| 218 | "innovative approaches that could be especially effective."                                   | "Online Civil Courage Initiative," Institute for Strategic Dialogue, accessed December 18, 2019 https://www.isdglobal.org/programmes/communications-technology/online-civil-courage-initiative-2-2/.   |
| 218 | "including through<br>presentations by former<br>hatemongers and<br>extremists."              | Taylor Hatmaker, "YouTube Launches Its Counter-<br>Terrorism Experiment for Would-Be ISIS Recruits," <i>TechCrunch</i> , July 20, 2017,<br>https://techcrunch.com/2017/07/20/google-jigsaw-redirect-method-launch-youtube-isis/.                               |
| 218 | "and then how 'LeftTube' (sometimes called 'BreadTube') videos boosted him out of that hole." | Kevin Roose, "The Making of a YouTube Radical," <i>New York Times</i> , June 8, 2019, https://www.nytimes.com/interactive/2019/06/08/tech nology/youtube-radical.html.   |
| 218 | " alt-right YouTubers have used, but to debunk their ideas."                                  | Roose, "The Making of a YouTube Radical."  |
| 218 | " and then you have to give them the space to get all these ideas out of their head."         | Roose, "The Making of a YouTube Radical."  |
| 219 | "'But when it comes to fighting fascism, they seem to have it figured out.""                  | Micah Loewinger, "How YouTube's Left is Changing Minds," On The Media, New York, NY: WNYC, July 19, 2019; https://www.wnycstudios.org/podcasts/otm/segments/how-youtubes-left-changing-minds.  |
| 219 | "demonstrate an inclination to do so."  | Daniel Jones & Susan Benesch, "Combating Hate Speech Through Counterspeech," <i>Berkman Klein Center for Internet &amp; Society at Harvard University</i> , Aug. 9, 2019, https://cyber.harvard.edu/story/2019-08/combating-hate-speech-through-counterspeech. |
| 219 | "'formers' — i.e., former hatemongers — have described as 'redemption.'"                      | Loewinger, "How YouTube's Left is Changing Minds."   |

|     | T.  |  |
|-----|---|--|
| 219 | "direct engagement with<br>individuals showing signs<br>of radicalisation online."                      | Jacob Davey, Jonathan Birdwell, & Rebecca Skellett, Counter Conversations: A Model for Direct Engagement with Individuals Showing Signs of Radicalism Online, (Institute for Strategic Dialogue, 2018) isdglobal.org/wp-content/uploads/2018/03/Counter-Conversations_FINAL.pdf. |
| 219 | "including former<br>extremists, survivors of<br>extremist violence, and<br>professional counselors."   | Davey, Birdwell, & Skellett, Counter Conversations.  |
| 219 | ""at speed and scale and encouraged to engage with online intervention providers on a sustained basis." | Davey, Birdwell, & Skellett, Counter Conversations, 7.   |
| 219 | "as well as reducing 'negative online behaviours."  | Davey, Birdwell, & Skellett, Counter Conversations, 7.   |
| 219 | "of which messengers, substantive messages, and tones are most effective."                              | Davey, Birdwell, & Skellett, Counter Conversations.  |
| 220 | "as an alternative to criminal punishment, recently has been explored in the online context."           | Charlie Warzel, "Could Restorative Justice Fix the Internet," <i>New York Times</i> , August 20, 2019, https://www.nytimes.com/2019/08/20/opinion/internet -harassment-restorative-justice.html.   |
| 220 | "Lindsay Blackwell and online content moderators to test this approach."                                | Warzel, "Could Restorative Justice Fix the Internet."  |
| 220 | "'rehabilitative approaches to moderation rather thanpunishment and reactive ones."                     | Loewinger & Blackwell, "Repairing Justice: How to Fix the Internet."   |
| 220 | "which can reduce online abuse by others."  | Warzel, "Could Restorative Justice Fix the Internet."  |
|     |   |  |

| 220 | "'the Swedish online love<br>army who take on the<br>trolls.""   | Makana Eyre and Martin Goillandeau, "Here, Here: The Swedish Online Love Army Who Take On The Trolls," <i>The Guardian</i> , January 15, 2019, https://www.theguardian.com/world/2019/jan/15/theswedish-online-love-army-who-battle-below-the-line-comments. |
|-----|--|--|
| 220 | "'mobilises members to<br>add positive notes on<br>comment sections where<br>hatred and misinformation<br>is being spread."" | Eyre and Goillandeau, "Here, Here: The Swedish Online Love Army."  |
| 220 | "formation of parallel groups across Europe."  | Eyre and Goillandeau, "Here, Here: The Swedish<br>Online Love Army."   |
| 220 | "'by turning retweets of<br>these hateful messages into<br>donations for a good<br>cause."                                   | "WeCounterHate," Possible, accessed December 18, 2019, https://www.possible.com/work/we-counterhate.   |
| 221 | "marked reductions in the dissemination of hateful tweets."  | "#WeCounterHate," WeCounterHate, accessed December 29, 2019, https://wecounterhate.com/.   |
| 221 | "'what they are doing,<br>and hopefully encourages<br>them to start acting<br>differently.""                                 | "WeCounterHate."   |